



## Frequently Asked Questions

### **How much do you charge?**

Please [contact me](#) for a current and individual quote.

### **Where are you available to work?**

I am based in Manchester and whilst most of my bookings are in the North West, I frequently travel further afield. Travel expenses are charged at 45p/mile.

### **Can I request my favourite song?**

You are welcome to request anything already on my repertoire list, or if your favourite song(s) isn't already on the list, I can arrange it for you. I include the arrangement of up to 3 additional songs within each quote, and any after this are subject to a £15 arranging fee.

*Please note that I need at least 1 month's notice in order to be able to do this.*

### **Can we hear you before booking?**

I have a number of videos available to view on my [website](#). If there is a particular song that you would like to hear prior to booking, I am happy to make bespoke sample recordings.

### **Will you require anything on the day?**

Other than a 1.5mx1.5m space to play in, a power socket, and a glass of water, I will have everything else I need to perform with me.

### **Can you play outdoors?**

I will endeavour to meet any outdoor playing requests but this will be dependant on the weather on the day, and only then will a final decision be taken. Due to the value of my instrument, unfortunately it is not possible to play in direct sunlight, wind, rain, or extremes of temperature. Owing to this, a shaded area is welcomed although in the event of rain, I will not be able to perform outdoors even with shelter.

### **What will you wear?**

I tend to wear either black formalwear or smart colourful wedding guest attire. You will have the option to request either option at the time of booking.



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### **Do you play with backing tracks?**

Yes, all of the songs on my repertoire list come with a backing track. If you would rather, most of my music can also be played without backing track though for the best musical experience, the backing tracks are recommended.

### **How do we make a booking?**

If you would like to proceed with a booking, I send out a booking form/contract and ask for a 25% deposit to secure the date for you.

### **What is your cancellation policy?**

Regrettably, the 25% deposit is non-refundable in all circumstances. Any cancellations 3 months or less before the event will result in 50% of the remaining balance being due. Any cancellations 1 month or less before the event will result in 100% of the remaining balance being due. In the event of a cancellation, travel expenses will always be refunded.

### **What happens if you are unable to play on the day?**

Please be assured that this has **never** happened. In the unlikely event of illness or severe weather conditions making it too dangerous to travel, a suitable deputy player will be arranged if possible. If this is not possible, the full fee and deposit would be refunded to you.

### **Is your electrical equipment PAT tested?**

Yes, my speaker is PAT tested and I am happy to provide certificates should you or your venue wish.

### **Do you have insurance?**

Yes, I have Public Liability Insurance of up to £10 million.

If you have any further questions, please don't hesitate to get in touch via the contact form on my website and I will endeavour to get back to you as soon as possible.